



No. KOB/CONS/415/6/2023

14 December 2023

**OPEN HOUSE TO ADDRESS COMPLAINTS/GRIEVANCES  
RELATING TO INDIAN PASSPORTS, VISA, OCI AND OTHER  
CONSULAR SERVICES**

The Consulate General of India, Osaka-Kobe will hold an "Open House" every fortnight starting from January 2024 to address the grievances of the people on issues related to visas, passports and OCI cards. The same will be held from 10 AM to 1 PM on the first Wednesday and 2 PM to 5 PM on the third Wednesday of every month w.e.f. January 2024 at the Consulate (10th Floor, Lucid Square Semba, 1-9-26, Kyutaromachi, Chuo Ward, Osaka-541-0056 ).

2. If these happen to fall on a holiday, the Open House will be held on the first working day thereafter. Complaints and grievances pertaining to grant of visas, passports and/or OCI cards will be attended to in the 'Open House'. Applicants may come in person and bring all relevant documents including fee receipt, if consular fee has been paid.

| Day in Month    | Time                 |
|-----------------|----------------------|
| First Wednesday | 10.00 am to 01.00 pm |
| Third Wednesday | 02.00 pm to 05.00 pm |

3. Please note that the Open House is only meant to resolve long pending issues, and is not meant to provide regular consular service on the spot.

  
**(Rajesh Kumar)**  
Vice Consul  
Consulate General of India  
Osaka-Kobe  
Japan