

भारत का प्रधान कंसलावास, ओसाका-कोबे
Consulate General of India, Osaka-Kobe

Discontinuation of walk-in Consular Services, including Passport

In the wake of COVID-19 outbreak, it has been decided to discontinue **walk-in Passport and Consular Services in the Consulate** with effect from Wednesday, **1st April, 2020**. In light of the existing advisories associated with the Coronavirus and public safety, all applicants are advised to adopt the following guidelines/procedures for applying for **Passports and Miscellaneous Consular Services (attestation, power of attorney, affidavit and urgent PCC, etc.)**:

PROCEDURES FOR APPLYING FOR PASSPORT AND CONSULAR SERVICES

(1) **Procedure for OCI applications**

- i) Apply online <https://ociservices.gov.in/>
- ii) Send application by **registered post** with a self-addressed envelope, postal charges, fee in cash along with supporting documents. Details may be seen at: https://mha.gov.in/PDF_Other/2OCICardholder_Brochure_15112019.pdf
- iii) Please provide your telephone number, WhatsApp and email address to enable us to reach you.
- iv) After scrutiny of application form, you will be contacted by email/phone to set up a WhatsApp interview.
- v) After WhatsApp interview you will be allotted a date and time for submission and physical verification of documents, and biometrics.

(2) **Procedure for Passport applications**

- i) Apply online <https://passport.gov.in/nri/>
- ii) Send application by registered post with a self-addressed envelope, postal charges, fee in cash along with supporting documents <https://www.indconosaka.gov.in/pages.php?id=151>. Please provide your telephone number WhatsApp and email address to enable us to reach you.
- iii) After scrutiny of application form, you will be contacted by email/phone to set up a WhatsApp interview.
- iv) After WhatsApp interview, you will be allotted a date and time for submission and physical verification of documents.

(3) **Procedure for Attestation services**

- i) Send application by **registered post** with fee in cash along with supporting documents <https://www.indconosaka.gov.in/pages.php?id=158>
Please provide your telephone number, WhatsApp and email address to enable us to reach you.
- ii) After scrutiny of application form, you will be contacted by email/phone to set up a WhatsApp interview.

- iii) After WhatsApp interview you will be allotted a date and time for submission and physical verification of documents. After the verification of documents, attestation service will be rendered the same day.
- (4) WhatsApp interview timings will be intimated over email/telephone to the applicant, and will be between 1000-1600 hrs. on Tuesday, Wednesday and Friday. **Please note that all the WhatsApp calls will be recorded.**
- (5) The appointment slots for verification and submission of documents will be on Monday and Thursday between 1000 hrs. to 1200 hrs. and will be intimated to the applicant over phone or email.
- (6) Delivery of the documents will be between 1530-1630 hrs. the same day (except in case of OCI Card and Passport).
- (7) Any queries in this regard may please be addressed to cons.osakakobe@mea.gov.in
- (8) **All Indian Citizens are requested to register themselves at** https://indconosaka.gov.in/Registration_of_Indian_Nationals.php to enable us to reach you in case of emergency.

OSAKA
March 31, 2020